

Eastern Washington Partnership

WorkSource System Update

May 28, 2015

Meet and Greet hiring events help employers connect with workers

Local businesses have been very impressed with WorkSource sponsored Meet and Greet hiring events. The Meet and Greet hiring event provides opportunities for businesses to meet face-to-face with workers specifically interested in working for their company. During the event, business representatives presents a brief orientation about their company with time allotted for questions and answers. After the orientation, business representatives meet for a brief interview with interested job seekers.

Recent businesses participating in a Meet and Greet event include: Boise, Tyson, Rent A Center, Dollar Tree, Integrated Personnel (Pend Oreille County), Aerotek, Department of Natural Resources, Chesterfield Services, Vaagen Brothers Lumber, Columbia Cedar, Hewes Marine and Huber Action Freight.

Some of the feedback WorkSource staff have received from participating businesses:

“We hired a manager, an assistant manager and found three cashiers in our hiring event today. We have been recruiting online for months. This was great!”

“Thanks to WorkSource we were able to reach out to the local community to help us fill our local jobs”.

Employment Security fills vacancy in Clarkston

WorkSource Walla Walla recently filled a vacant WorkSource Specialist position in Clarkston with a full time staff person. Valerie Edwards will be working half-time at the DSHS Community Service Office and half-time at Walla Walla Community College Clarkston campus. Valerie will also provide services to WorkFirst customers in Pullman.

Customer Feedback shows appreciation for WorkSource

Job Seeker Customer Survey Results (PY14)	WSC	WSWW	WSPA
I visited WorkSource today for: (Check as many as apply)	(111)	(287)	(21)
Unemployment claim assistance	8%	13%	14%
Career Guidance	11%	14%	29%
Program requirements	14%	8%	10%
Job referral	37%	27%	20%
Hiring event	5%	4%	0%
Resume help	15%	10%	38%
Computer or Resource Room use	62%	47%	58%
Workshop	18%	20%	5%
Appointment with staff	9%	17%	5%
Overall how would you rate your experience today?			
Exceeded Expectations	62%	62%	43%
Met Expectations	38%	34%	43%
Somewhat met expectations	0%	4%	14%
Did not meet expectations	0%	0%	0%

First Quarter 2015 Feedback

Feedback from WS Colville customers

The staff are friendly, well informed, encouraging and very helpful with all questions.

Every time I come in the staff is always very friendly, knowledgeable and helpful.

Very helpful and professional

they are just great people

It was very helpful. I was able to find what I needed and get things done.

great place for resources for employment great people who help me whatever the situation when finding work

EVERYBODY WAS HELPFUL AND FRIENDLY!

You guys are great!!

Feedback from WS Walla Walla customers

Staff is very friendly and helpful

Very personable and courteous teacher

Always excellent service

above and beyond, willing to help someone who hasn't a clue

Amazing, helpful staff. No wait time, very, very nice people

Excellent Place

Thank You for all your help

It was great customer service at a busy time

The staff is very helpful, patient, treats everyone with utmost respect.

Maria, thank you so much for all your help! I couldn't have done it without you!

So glad WorkSource is here- great support for hard times.

Feedback from Pullman customers

I wouldn't have a chance with work without this place. Gayle is extremely helpful...and encouraging

Very positive experience. Enjoyed visiting with Gail Swan regarding career opportunities in Pullman.