

Eastern Washington Partnership
WorkSource System Update
December 11, 2014

WorkSource Walla Walla hosts 24th Annual Legislative Roundtable

On October 21st, WorkSource Walla Walla welcomed 16th district legislators, community leaders, system partners and Employment Security Commissioner Dale Peinecke the 24th Annual Legislative Roundtable hosted at WorkSource Walla Walla. The annual event provides attendees with updates on the local WorkSource system's accomplishments, new initiatives and challenges and provides a forum for conversation about funding and law changes that may impact the WorkSource system. This year's event was attended by Representative Terry Nealey and Representative Maureen Walsh and Cathy Schaeffer, Deputy District Director for Representative Cathy McMorris Rodgers.

ESD Layoffs

Recent layoffs within the Employment Security Department have realigned or eliminated specific functions and units within the department. The layoffs were necessary due to budget reductions. Impacts to WDA 10 staffing levels reduced staff by 25% from last year. Due to the staffing reductions, service delivery redesign has been a top priority for local leadership. As a result, we have reduced the number of workshop offerings for job seekers and have limited services during the lunch hour. In order to gain greater efficiencies, we are in the process of restructuring staff into work teams from across the WDA with a focus on implementing lean work practices.

Data System Upgrade Completed

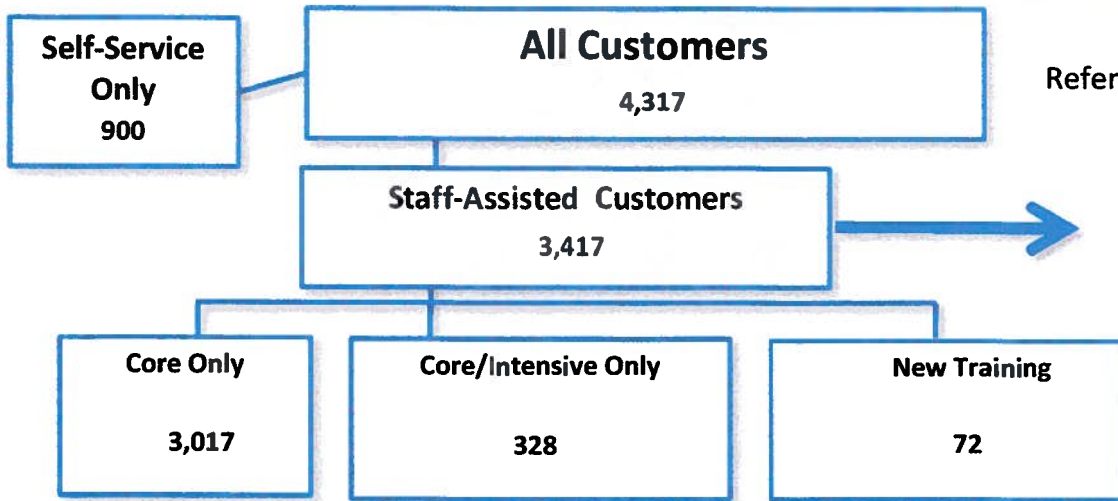
The Employment Security Department recently completed an upgrade to the data system used by all WorkSource partners. The system known as "SKIES" recently received a technology upgrade that improved a number of outdated features. The results of the upgrade allow staff to better serve customers. Improvements were made in system navigation, search options, security, help screens for staff, and reports.

STAR Program Shines

The STAR (Successful Transition And Re-Entry) Program works with individuals who have recently left incarceration and are searching for employment and housing. The agency approached BMAC with hopes of combining resources to help with job development and OJT wages.

The BMAC adult program is able to utilize some of its OJT wage reimbursements for this client group and since job development is needed for our WIA adult clients as well, we can share the staff person to do this for both agencies.

We have had 3 OJT's developed for the STAR clients who were co-enrolled in WIA for the purpose of using WIA funds for the employer training reimbursements. Staff has worked with more than 25 individuals in general job search and placement services which STAR has compensated the agency for. More OJT's are in the works.

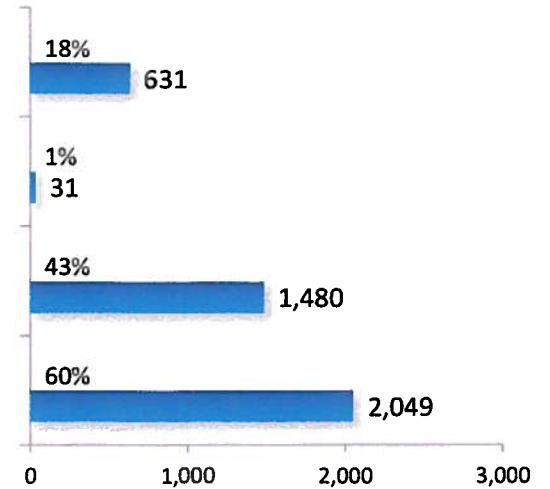


Referral to Additional Services

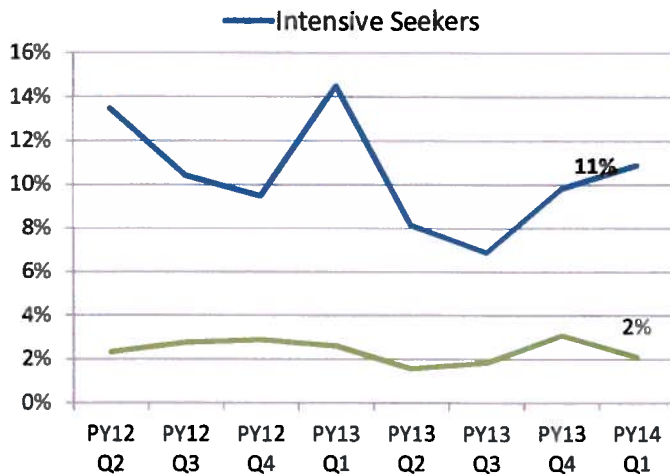
Skill Development

Assessment

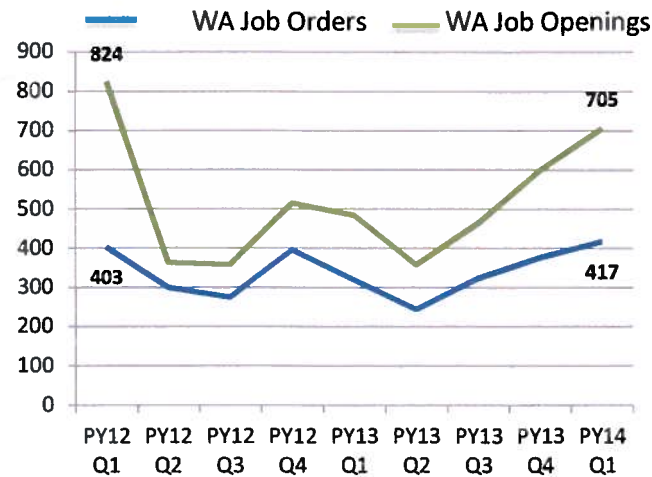
Referral to Jobs



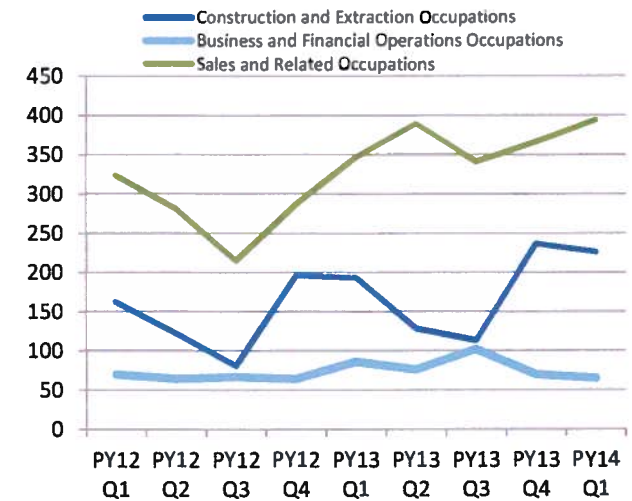
% of Customers Beyond Core



Employer Services



Online Job Postings by Industry*

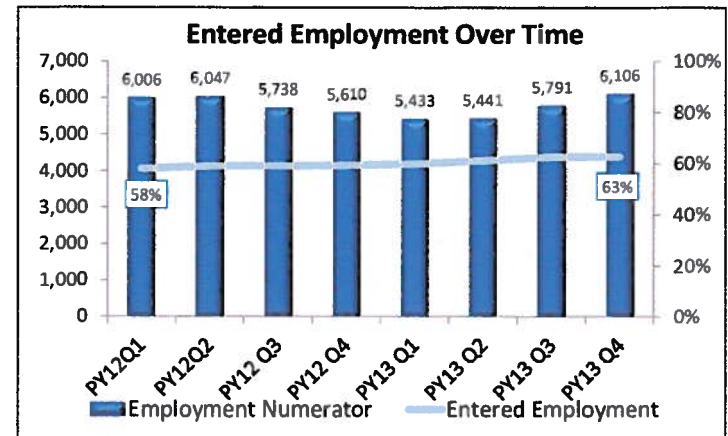
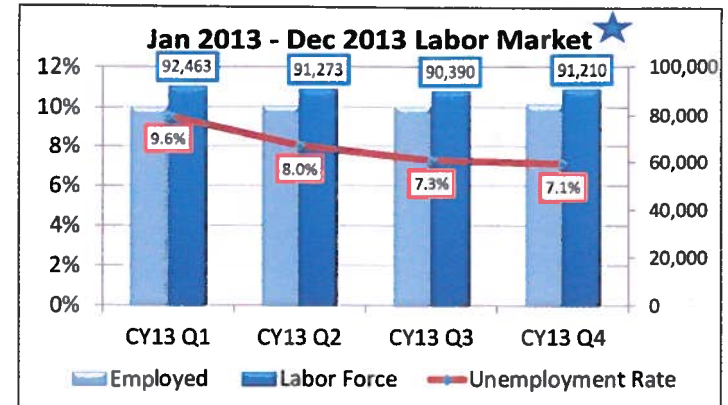
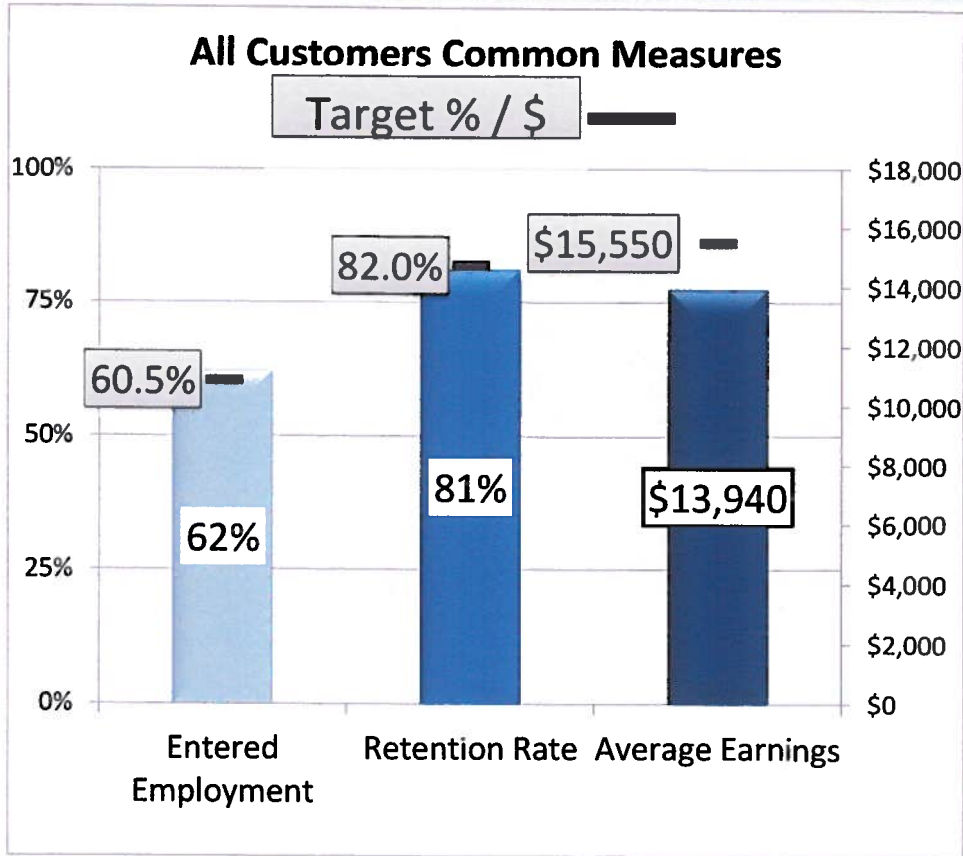


New Staff Assisted Customers: 2,212

of Average Visits/Customer: 2.85

Avg. Months Duration of Exiters: 11.0

Eastern Dashboard : Measures



All Customers Common Measures

Measure	Positive Outcomes	Total Customers	Result
Entered Employment	5,946	9,562	62.2%
Retention Rate	6,848	8,437	81.2%
Average Earnings	\$94,789,166	6,800	\$13,939.58

★ The three common measures cover a rolling four quarter time period. This chart represents the exit quarters for the entered employment measure. Retention and

Area Profile

Area's Average 6 Month Wage	\$18,816
H.S. Cohort Drop Out Rate	12%
% of Population +25 w/ High School	90%
% of Population +25 w/ College Degree	25%
Highest Growth Industry	Insurance Carriers and Related Activities
Lowest Growth Industry	Nonstore Retailers
	PY14 Q1